

Announcement for GoodWe distribution partners – Europe only

Munich, Germany, 31 December 2024

PROMOTION EXTENDED UNTIL MIDDLE OF 2025: Free Warranty Extension to 10 Years for Hybrid Inverters and Batteries

In 2023, GoodWe Technologies Co., Ltd. enhanced the GoodWe PLUS+ loyalty program for installers by introducing complimentary warranty extensions for residential energy storage systems featuring GoodWe hybrid inverters and batteries. Originally set to conclude in December 2024, **this promotion has been extended and will remain applicable for all eligible systems installed by GoodWe PLUS+ members in Europe until June 30, 2025.**

Under our standard warranty terms, the GoodWe Lynx F and Lynx F PLUS+ batteries offer a 10-year product and performance warranty, whereas the GoodWe Lynx U batteries offer a 5-year product warranty alongside a 10-year performance warranty. The GoodWe hybrid inverters come with a 5-year warranty. By meeting the specified conditions for this promotion, the warranties for jointly installed residential batteries and hybrid inverters will automatically be extended to 10 years at no additional cost.

Criteria for eligibility

- Inverter of the series EM, ES, SBP, ES G2, ET PLUS+, ET PLUS+ (16A), ET 15-30kW, EH, EH PLUS+
- Battery of the Lynx Home U series

which meet all the following conditions simultaneously will be extended from 5 to 10 years limited warranty:

1. Inverter should be operating with a GOODWE Lynx Home U, Lynx Home F or Lynx Home F PLUS+ battery.
2. Lynx Home U, Lynx Home F Battery or Lynx Home F PLUS+, should be operating for the first time between May 15, 2023 and June 30, 2025.
3. Inverter should be connected to GOODWE SEMS portal and power generation data should have been successfully uploaded to GOODWE server.
4. Inverter installed by an installer qualified as a GOODWE PLUS+ installer in one of the EU countries, UK, Switzerland, or Norway.
5. Inverter produced after January 1st, 2021.
6. Registration of the serial numbers of the inverter and the batteries completed using the following link:
<https://10year-warranty.semsportal.com/#/>

The additional 5-year promotional warranty is effective with the expiration of the standard 5-year product warranty for the installed hybrid inverter and battery, not being cumulative with extended warranties purchased separately.

For the detailed warranty terms, please refer to GOODWE Limited Warranty terms and conditions under:
<https://emea.goodwe.com/warranty>

Thank you for choosing GoodWe Technologies Co., Ltd. as your trusted partner in sustainable energy solutions.

GoodWe Europe GmbH
31-December-2024