

GOODWE



User Manual

Grid-Tied PV Inverter

UT Series

V1.1-2023-11-30

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NOTICE

The information in this user manual is subject to change due to product updates or other reasons. This manual cannot replace the safety instructions or labels on the equipment unless otherwise specified. All descriptions here are for guidance only.

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1 About This Manual

This manual describes the product information, installation, electrical connection, commissioning, troubleshooting, and maintenance. Read through this manual before installing and operating the product. All the installers and users have to be familiar with the product features, functions, and safety precautions. This manual is subject to update without notice. For more product details and latest documents, visit <https://en.goodwe.com>.

1.1 Applicable Model

This manual applies to the listed inverters below (UT for short) :

Model	Nominal Output Power	Nominal Output Voltage
GW320K-UT	320kW	800V,3L/PE
GW320KH-UT		
GW350K-UT	350kW	
GW350KH-UT		

1.2 Target Audience

This manual applies to trained and knowledgeable technical professionals. The technical personnel has to be familiar with the product, local standards, and electric systems.

1.3 Symbol Definition

Different levels of warning messages in this manual are defined as follows:

 DANGER
Indicates a high-level hazard that, if not avoided, will result in death or serious injury.
 WARNING
Indicates a medium-level hazard that, if not avoided, could result in death or serious injury.
 CAUTION
Indicates a low-level hazard that, if not avoided, could result in minor or moderate injury.
NOTICE
Highlights key information and supplements the texts. Or some skills and methods to solve product-related problems to save time.

2 Safety Precaution

WARNING

The inverters are designed and tested strictly to comply with related safety rules. Read and follow all the safety instructions and cautions before any operations. Improper operation might cause personal injury or property damage as the inverters are electrical equipment.

2.1 General Safety

NOTICE

- The information in this user manual is subject to change due to product updates or other reasons. This manual cannot replace the safety instructions or labels on the equipment unless otherwise specified. All descriptions here are for guidance only.
- Before installations, read through the user manual to learn about the product and the precautions.
- All operations should be performed by trained and knowledgeable technicians who are familiar with local standards and safety regulations.
- Use insulating tools and wear personal protective equipment when operating the equipment to ensure personal safety. Wear anti-static gloves, clothes, and wrist strips when touching electronic devices to protect the inverter from damage.
- Strictly follow the installation, operation, and configuration instructions in this manual. The manufacturer shall not be liable for equipment damage or personal injury if you do not follow the instructions. For more warranty details, please visit <https://en.goodwe.com/warranty>.

2.2 PV String Safety

DANGER

- Connect the DC input cables using the included PV connectors or terminals. Severe damage might happen if other types of PV connectors or terminals are used, which is beyond the manufacturer's liability.
- Do not connect the inverter to PV string that requires positiver or negative grounding.

WARNING

- Ensure the component frames and the bracket system are securely grounded.
- Ensure the DC cables are connected tightly, securely and correctly.
- Measure the DC cables with a multimeter to avoid reverse polarity connection. Also, the voltage should be under the permissible range.
- Do not connect one PV string to more than one inverter at the same time. Otherwise, it may damage the inverter.
- Ensure that the positive or negative poles of the PV string do not short-circuit to the ground. Otherwise, severe damage might happen, which is beyond the manufacturer's liability.
- The two input strings per MPPT should be of the same type and number of modules. The manufacturer shall not be liable for the module damage if the number of modules in one string is 10% or more less than number of modules in other strings.

2.3 Inverter Safety

 WARNING	
<ul style="list-style-type: none"> The voltage and frequency at the connection point meet the inverter grid connection requirements. Additional protective devices like circuit breakers or fuses are recommended on the AC side. Specification of the protective device should be at least 1.6 times the maximum AC output current. Make sure that all the grounding cables are tightly connected. When there are multiple inverters, make sure that all the grounding points on the enclosures are equipotential connected. You are recommended to use copper cables as AC output cables. A copper to aluminum adapter terminal is required when an aluminum cable is used. 	

 DANGER	
<ul style="list-style-type: none"> Do not apply mechanical load to the terminals, otherwise the terminals can be damaged. All labels and warning marks should be visible after the installation. Do not scrawl, damage, or cover any label on the device. Warning labels on the inverter are as follows. 	

	DANGER High voltage hazard. Disconnect all incoming power and turn off the product before working on it.		Delayed discharge. Wait 5 minutes after power off until the components are completely discharged.
	Read through the user manual before any operations.		Potential risks exist. Wear proper PPE before any operations.
	High-temperature hazard. Do not touch the product under operation to avoid being burnt.		Grounding point.
	CE Mark		Do not dispose of the inverter as household waste. Discard the product in compliance with local laws and regulations, or send it back to the manufacturer.

2.4 Personnel Requirements

NOTICE	
<ul style="list-style-type: none"> Personnel who install or maintain the equipment must be strictly trained, learn about safety precautions and correct operations. Only qualified professionals or trained personnel are allowed to install, operate, maintain, and replace the equipment or parts. 	

2.5 EU Declaration of Conformity

GoodWe Technologies Co., Ltd. hereby declares that the inverter with wireless communication modules sold in the European market meets the requirements of the following directives:

- Radio Equipment Directive 2014/53/EU (RED)
- Restrictions of Hazardous Substances Directive 2011/65/EU and (EU) 2015/863 (RoHS)
- Waste Electrical and Electronic Equipment 2012/19/EU
- Registration, Evaluation, Authorization and Restriction of Chemicals (EC) No 1907/2006 (REACH)

GoodWe Technologies Co., Ltd. hereby declares that the inverter without wireless communication modules sold in the European market meets the requirements of the following directives:

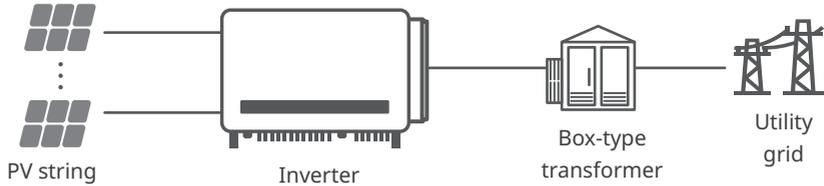
- Electromagnetic compatibility Directive 2014/30/EU (EMC)
- Electrical Apparatus Low Voltage Directive 2014/35/EU (LVD)
- Restrictions of Hazardous Substances Directive 2011/65/EU and (EU) 2015/863 (RoHS)
- Waste Electrical and Electronic Equipment 2012/19/EU
- Registration, Evaluation, Authorization and Restriction of Chemicals (EC) No 1907/2006 (REACH)

You can download the EU Declaration of Conformity on <https://en.goodwe.com>.

3 Product Introduction

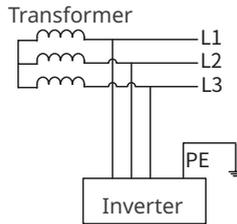
3.1 Product Overview

The UT Series inverter is a three-phase PV string grid-tied inverter. The inverter converts the DC power generated by the PV module into AC power and feeds it into the utility grid. The intended use of the inverter is as follows:



3.2 Supported Grid Types

The UT inverter supports IT grid type.



3.3 Features

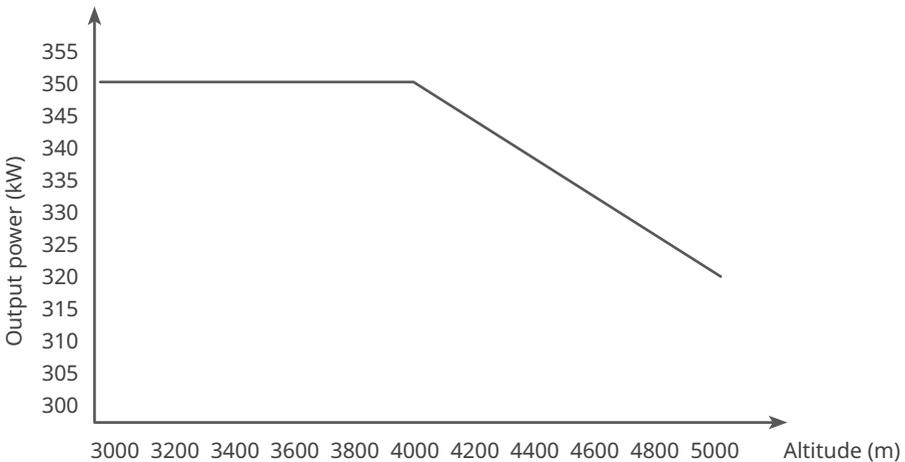
Power derating

For a safe operation, the inverter will automatically reduce the output power when the operating environment is not ideal.

The following are the factors that may occur power derating. Please try to avoid them when the inverter is working.

- Unfavorable environmental conditions, e.g., direct sunlight, high temperature, etc.
- Inverter's output power percentage has been set.
- Over-frequency derating.
- Higher input voltage value.
- Higher input current value.

Example: output power derating due to altitude change



Reactive power control At night (SVG, optional)

To improve the power generation performance of the power station at night, the inverter supports night SVG function. Issuing a reactive power compensation command via the power station monitoring platform, which makes the inverter keep working even when there is no active power output.

Weak grid support

Short circuit ratio (SCR) of the grid system determines the strength of the grid. The grid is defined as a weak grid when SCR is less than 10.

The weak grid support function keeps the inverter be on-grid and output current steadily even when the SCR is higher than 1.0.

Replace the fan on-grid

Disconnect a single inverter from the utility grid and change its fan, which means the power generation of other inverters in the power station will not be influenced.

Potential Induced Degradation (PID, optional)

When the inverter is connected to the grid, the potential difference between the negative pole of the PV array and the module frame decreases the energy generated by the PV modules. That is the PID effect.

- Anti-PID function

The inverter rises the voltage of the negative pole of the PV array to ground through the PID module. When the voltage to ground is close to zero, the PID effect is suppressed.

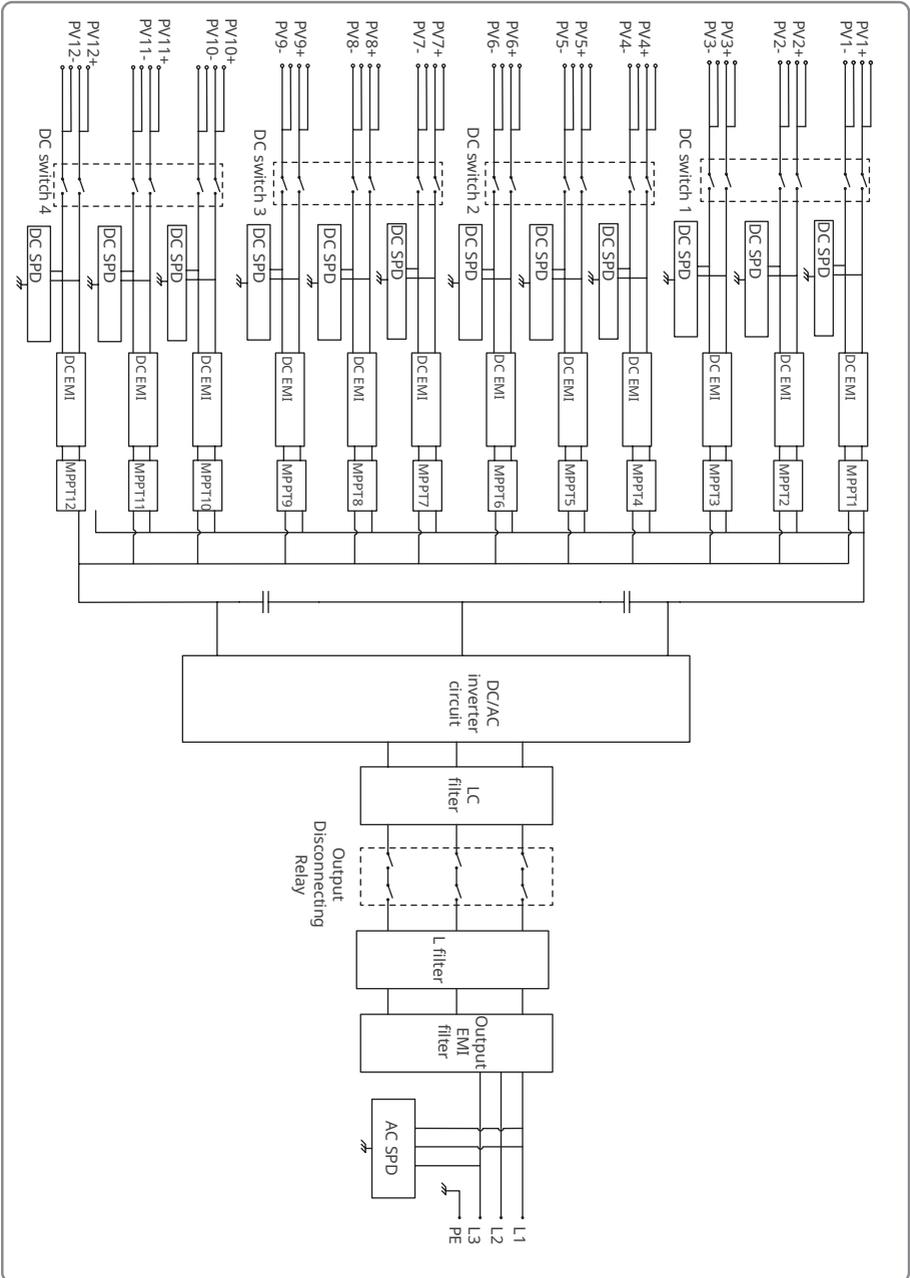
- PID recovery function

The inverter rises the voltage of the negative pole of the PV array to ground to approx. 1/2 DC BUS voltage through the PID module to recover the PID effect.

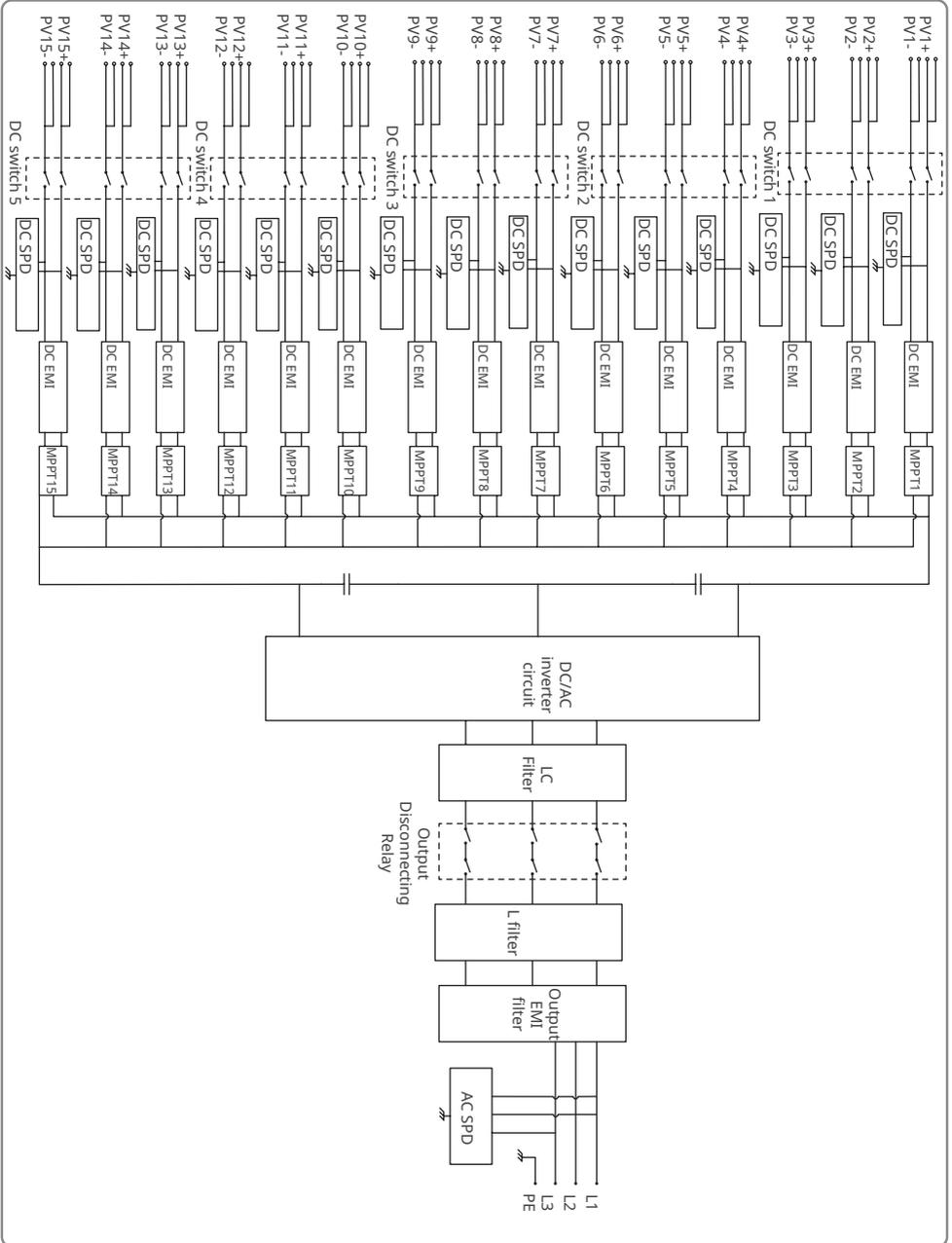
Anti-PID function and PID recovery function can work properly only when the inverter is applied to an IT system.

3.3 Circuit Diagram

GW320KH-UT/GW350KH-UT

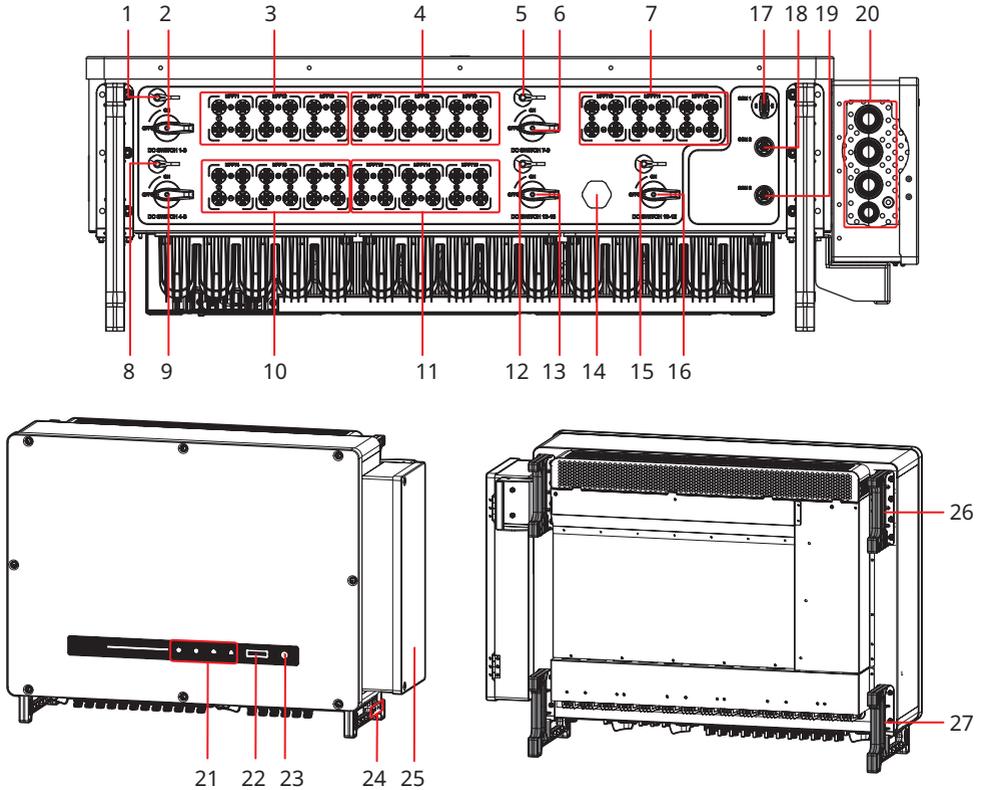


GW320K-UT/GW350K-UT



3.4 Appearance

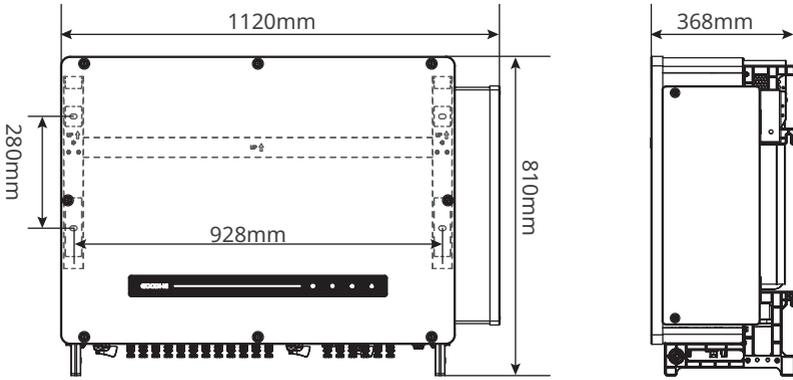
3.4.1 Parts



No.	Parts	Description
1	DC switch reset button 1	Reset the DC switch manually if it is tripped due to the inverter fault. Press the RESET button using the reset tool and turn the switch from OFF to ON. Controls DC switch 1-3.
2	DC switch 1-3 (DC SWITCH 1-3)	Controls PV input terminal 1-3 (MPPT 1-3) to connect or disconnect the PV string.
3	PV input terminal 1-3 (MPPT1-3)	Controlled by DC switch 1-3. Used to connect the PV strings.
4	PV input terminal 7-9 (MPPT7-9)	Controlled by DC switch 7-9. Used to connect the PV strings.
5	DC switch reset button 3	Controls DC switch 7-9.
6	DC switch 7-9 (DC SWITCH 7-9)	Controls PV input terminal 7-9 (MPPT 7-9) to connect or disconnect the PV string.
7	PV input terminal 10-12 (MPPT10-12)	Controlled by DC switch 10-12. Used to connect the PV strings.

No.	Parts	Description
8	DC switch reset button 2	Controls DC switch 4-6.
9	DC switch 4-6 (DC SWITCH 4-6)	Controls PV input terminal 4-6 (MPPT 4-6) to connect or disconnect the PV string.
10	PV input terminal 4-6 (MPPT4-6)	Controlled by DC switch 4-6. Used to connect the PV strings.
11	PV input terminal 13-15 (MPPT13-15)	Controlled by DC switch 13-15. Used to connect the PV strings. Only for GW320K-UT and GW350K-UT.
12	DC switch reset button 5	Controls DC switch 13-15. Only for GW320K-UT and GW350K-UT.
13	DC switch 13-15 (DC SWITCH 13-15)	Controls PV input terminal 13-15 (MPPT 13-15) to connect or disconnect the PV string. Only for GW320K-UT and GW350K-UT.
14	Ventilation valve	-
15	DC switch reset button 4	Controls DC switch 10-12.
16	DC switch 10-12 (DC SWITCH 10-12)	Controls PV input terminal 10-12 (MPPT 10-12) to connect or disconnect the PV string.
17	Communication module port (COM1)	Connects a communication module, like a Bluetooth or WiFi module.
18	RS485 communication port (COM2)	For RS485 communication between inverters, a smart communication unit, or a smart datalogger.
19	Remote shutdown or emergency shutdown communication port (COM3)	Connects communication cable for remote shutdown or emergency shutdown. Remote shutdown for Europe. Emergency shutdown for India.
20	AC cable outlet hole	Route the AC output cables through the cable outlet hole.
21	LED Indicator	Indicates working state of the inverter.
22	LCD (optional)	Optional. To check the parameters of the inverter.
23	Button (optional)	Optional. To control contents displayed on the screen.
24	Grounding point	Connects grounding cables to the grounding points for protection.
25	AC cable wiring box	Protects the AC output cables. Connects or disconnects the AC cables after opening the AC wiring box.
26	Mounting handles	Two mounting handles To attach the handles, move the inverter, and hand the inverter to the mounjting bracket.
27	Bottom handles	Two bottom handles. To attach the handles, move the inverter, and hand the inverter to the mounjting bracket.

3.4.2 Dimensions



3.4.3 Indicators

Indicator	Status	Description
⏻		ON= EQUIPMENT POWER ON
		OFF= EQUIPMENT POWER OFF
▶		ON= THE INVERTER IS FEEDING POWER
		OFF= THE INVERTER IS NOT FEEDING POWER
		SINGLE SLOW FLASH= SELF CHECK BEFORE CONNECTING TO THE GRID
		SINGLE FLASH = CONNECTING TO THE GRID
☁		ON= WIRELESS IS CONNECTED/ACTIVE
		BLINK 1 = WIRELESS SYSTEM IS RESETTING
		BLINK 2 = WIRELESS ROUTER PROBLEM
		BLINK 4 = WIRELESS SERVER PROBLEM
		BLINK = RS485 IS CONNECTED
		OFF= WIRELESS IS NOT ACTIVE
⚠		ON= A FAULT HAS OCCURRED
		OFF= NO FAULT

3.4.4 Nameplate

The nameplate is for reference only.

GOODWE	
Product: Grid-Tied PV Inverter Model : GW****-UT	
PV Input	UDCmax: **** Vd.c.
	UMPP: ***...***Vd.c.
	IDC,max: **Ad.c.
	ISC PV:**Ad.c
Output	UAC, r: 3L/PE-800V a.c.
	fAC, r: **Hz
	PAC,r: W k
	IAC,max: **Aa.c.
	SR: *** kVA
	Smax: ***kVA
P.F.: -1,0.8cap...0.8ind,Toperating: -35--+60°C ALT: 5000m (>4000m derating) Non-isolated , IP66, Protective Class I, OVC DCII/ACIII	
S/N:	
GoodWe Technologies Co., Ltd. E-mail: service@goodwe.com No.9 0 Zijin Rd., New District, Suzhou, 215011, China S/N	

GOODWE trademark, product type, and product model

Technical parameters

Safety symbols and certification marks

Contact information and serial number

4 Check and Storage

4.1 Check Before Receiving

Check the following items before receiving the product.

Check the outer packing box for damage, such as holes, cracks, deformation, and other signs of equipment damage. Do not unpack the package and contact the supplier as soon as possible if any damage is found.

Check the inverter model. If the inverter model is not what you requested, do not unpack the product and contact the supplier.

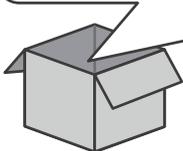
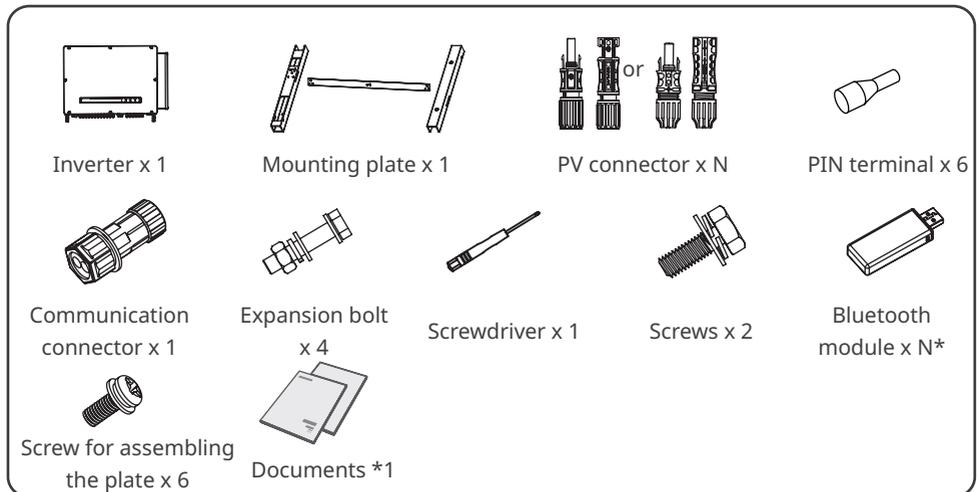
Check the deliverables for correct model, complete contents, and intact appearance. Contact the supplier as soon as possible if any damage is found.

4.2 Deliverables

NOTICE

* The bluetooth module is optional, and delivered individually.

- Connect the DC cables with the delivered PV connectors. The manufacturer shall not be liable for the damage if other terminals are used.
- N represents the accessories' quantity delivered varies depending on the specific inverter type. The number of PV connectors and the PV terminals in the inverter is the same.



4.3 Storage

If the equipment is not to be installed or used immediately, please ensure that the storage environment meets the following requirements:

1. Do not unpack the outer package or throw the desiccant away.
2. Store the equipment in a clean place. Make sure the temperature and humidity are appropriate and no condensation.
3. The height and direction of the stacking inverters should follow the instructions on the packing box.
4. The inverters must be stacked with caution to prevent them from falling.
5. If the inverter has been long term stored, it should be checked by professionals before being put into use.

5 Installation

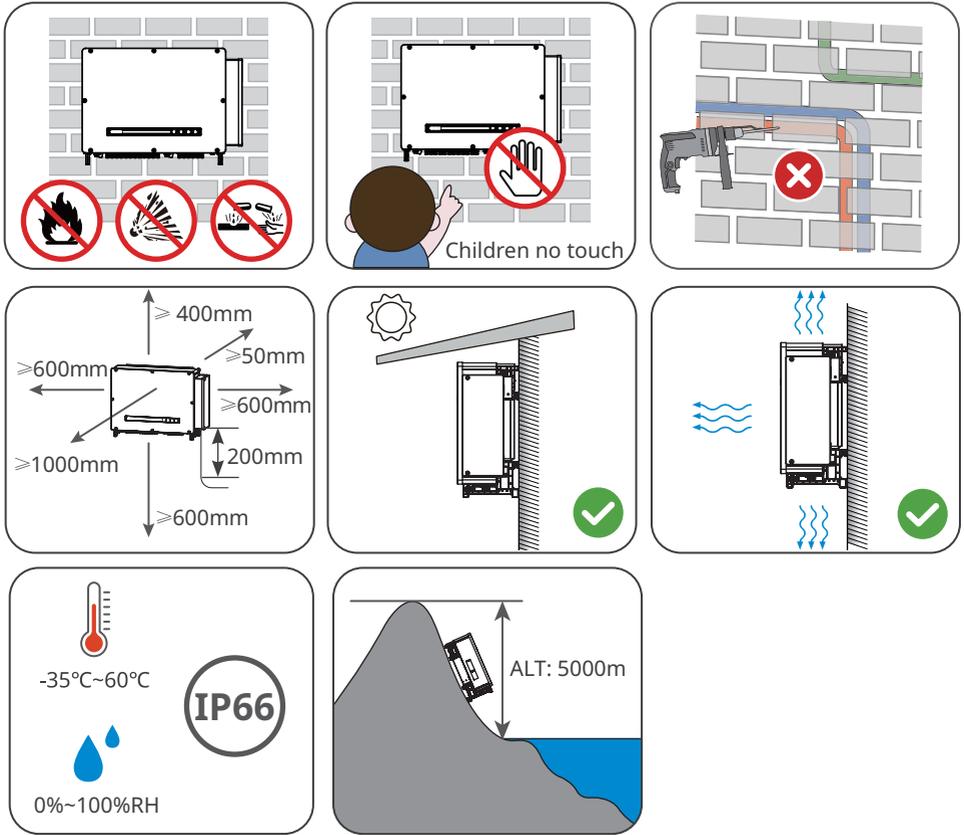
5.1 Installation Requirements

Installation Environment Requirements

1. Do not install the equipment in a place near flammable, explosive, or corrosive materials.
2. Install the equipment on a surface that is solid enough to bear the inverter weight.
3. Install the equipment in a well-ventilated place to ensure good dissipation. Also, the installation space should be large enough for operations.
4. The equipment with a high ingress protection rating can be installed indoors or outdoors. The temperature and humidity at the installation site should be within the appropriate range.
5. Recommended install the equipment in a sheltered place to avoid direct sunlight, rain, and snow. Build a sunshade if it is needed.
6. Do not install the equipment in a place that is easy to touch, especially within children's reach. High temperature exists when the equipment is working. Do not touch the surface to avoid burning.
7. Install the equipment at a height that is convenient for operation and maintenance, electrical connections, and checking indicators and labels.
8. Install the equipment far away from noise-sensitive areas, such as residential areas, schools, hospitals, etc, to avoid the noise from bothering people nearby.
9. Consult the manufacturer before installing the equipment outdoors in salt affected areas. A salt affected area refers to the region within 500 meters offshore, and will be related to the sea wind, precipitation and topography.
10. Install the equipment away from electromagnetic interference. If there is any radio or wireless communication equipment below 30MHz near the equipment, you have to:
 - Add a multi-turn winding ferrite core at the DC input line or AC output line of the inverter, or add a low-pass EMI filter.
 - Install the inverter at least 30m far away from the wireless equipment.

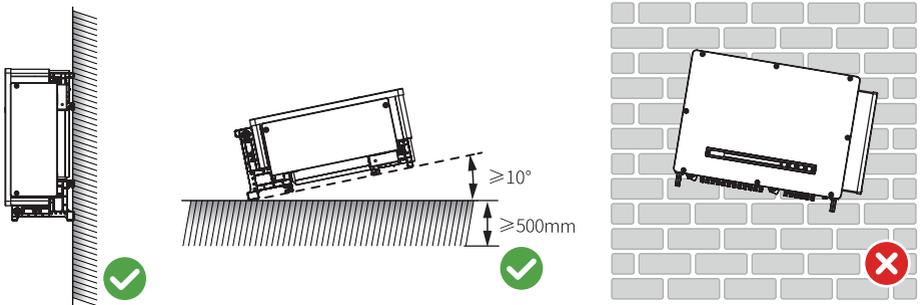
Mounting Support Requirements

- The mounting support shall be nonflammable and fireproof.
- Install the equipment on a surface that is solid enough to bear the inverter weight.
- Do not install the equipment on the support with poor sound insulation to avoid the noise generated by the working equipment, which may annoy the residents nearby.



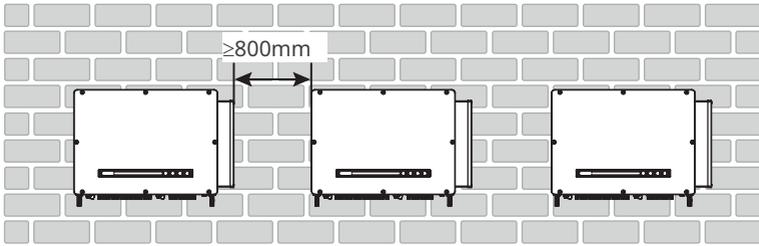
Installation Angle Requirements

- Install the inverter vertically or at a maximum back tilt of 10 degrees.
- Do not install the inverter upside down, forward tilt, backward tilt, or horizontally.



Installation Space Requirements

- Horizontal installation



Installation Tool Requirements

The following tools are recommended when installing the equipment. Use other auxiliary tools on site if necessary.



5.2 Inverter Installation

5.2.1 Moving the Inverter

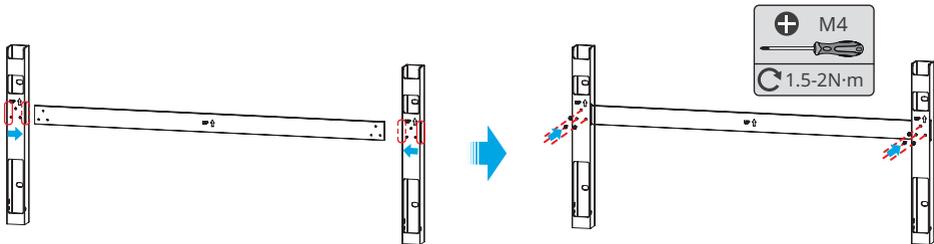
CAUTION

Move the inverter to the site before installation. Follow the instructions below to avoid personal injury or equipment damage.

1. Consider the weight of the equipment before moving it. Assign enough personnel to move the equipment to avoid personal injury.
2. Wear safety gloves to avoid personal injury.
3. Keep balance to avoid falling down when moving the equipment.

5.2.2 Installing the Inverter

Assembling the mounting plate



NOTICE

- Avoid the water pipes and cables buried in the wall when drilling holes.
- Wear goggles and a dust mask to prevent the dust from being inhaled or contacting eyes when drilling holes.
- Prepare and secure the mounting bracket if you want to install the inverter on the bracket.
- If you need to use the handles or hoisting rings, please contact after-sale service for purchase.

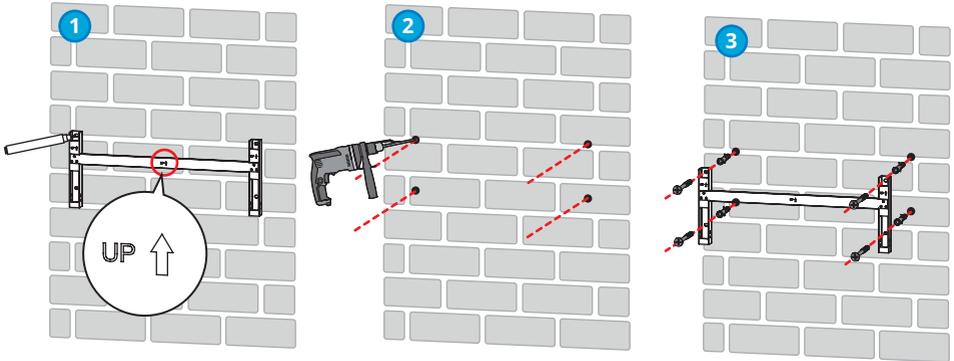
Step 1 Put the plate on the wall horizontally and mark positions for drilling holes.

Step 2 Drill holes to a depth of 65mm using the hammer drill. The diameter of the drill bit should be 13mm.

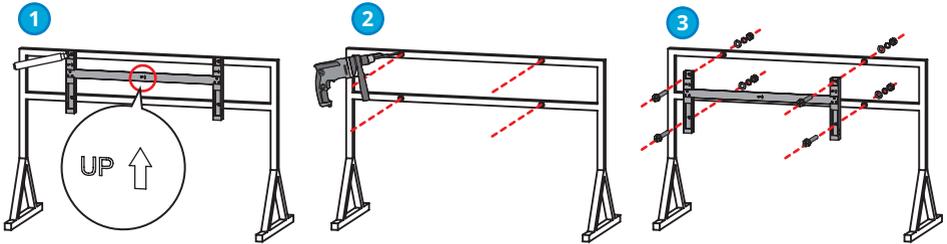
Step 3 Fix the mounting plate on the wall or the bracket.

Wall mounting

Avoid the water pipes and cables buried in the wall when drilling holes.
The M10 expansion bolts should be prepared by customers.



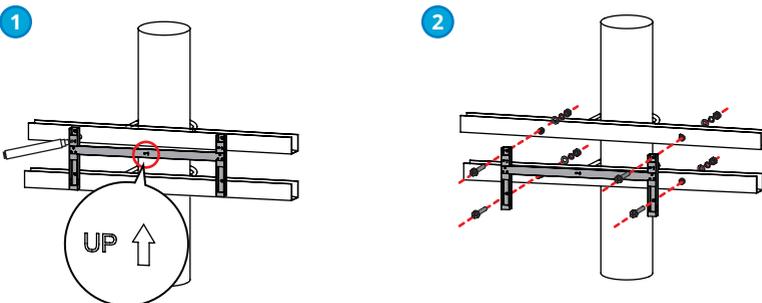
Bracket mounting



Pole mounting

NOTICE

The column, clamp, and other accessories are self-prepared.



5.2.3 Installing the Inverter

Step 1 Install the handles or hoist rings to the sides of the inverter.

Step 2 Grab the handles to lift or hoist the inverter to place it on the mounting plate.

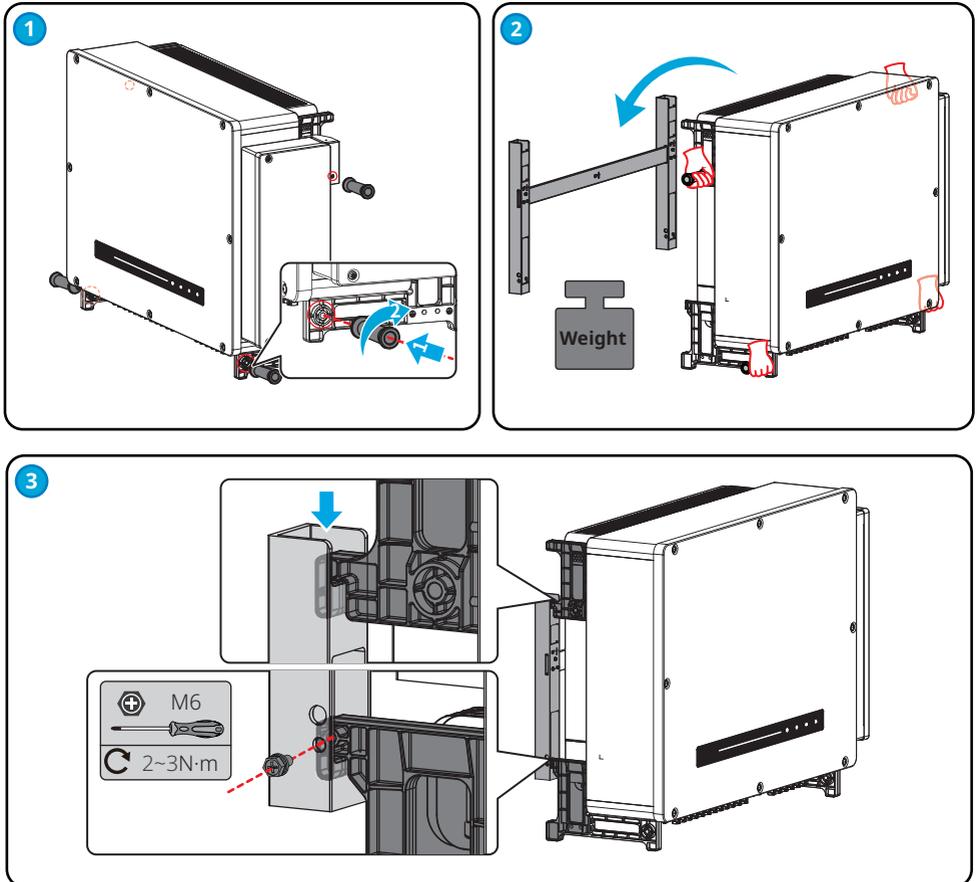
Step 3 Tighten the nuts to secure the mounting plate and the inverter.

Lifting the Inverter

CAUTION

Follow the instructions below to avoid personal injury or equipment damage:

- Consider the weight of the equipment before moving it. Assign enough personnel to move the equipment to avoid personal injury.
- Make sure all four handles are securely mounted and can withstand the weight of the equipment.
- Grab the handle only when moving the equipment. Never use the terminals or base as a handle.

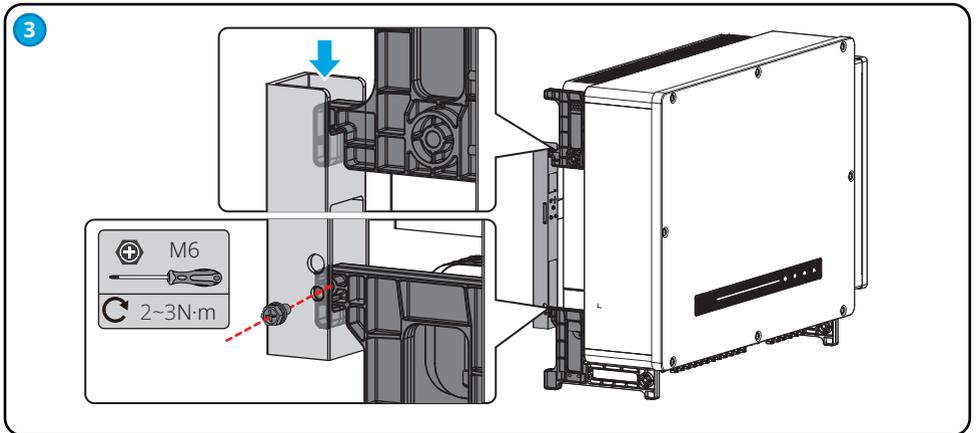
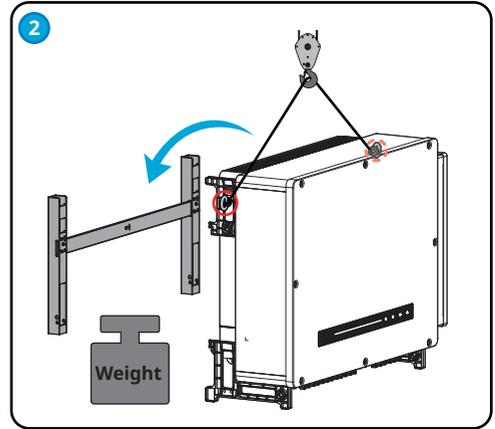
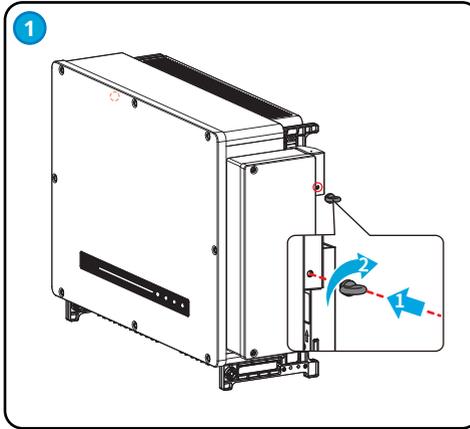


Hoisting the Inverter

CAUTION

Follow the instructions below to avoid personal injury or equipment damage:

- Connect the rope and the equipment correctly as the following steps and make sure the ropes are safely connected.
- Make sure the hoisting rings and ropes can hold the equipment.
- Never use the terminals or base of the equipment as a rope connection point.



6 Electrical Connection

6.1 Safety Precaution

! DANGER

- Disconnect the DC switch and the AC breaker of the inverter to power off the inverter before any electrical connections. Do not work with power on. Otherwise, an electric shock may occur.
- Perform electrical connections in compliance with local laws and regulations. Including operations, cables, and component specifications.
- If the cable bears too much tension, the connection may be poor. Reserve a certain length of the cable before connecting it to the inverter cable port.

NOTICE

- Wear personal protective equipment like safety shoes, safety gloves, and insulating gloves during electrical connections.
- All electrical connections should be performed by qualified professionals.
- Cable colors in this document are for reference only. The cable specifications shall meet local laws and regulations.
- The inverter must be licensed by the electricity authority of the country/region in which it is located before it can be connected to the grid.

Cable specification requirements

S_{PE} is the cross-sectional area of the PE cable, and S is the cross-sectional area of the AC cable.

No.	Cable	Type		Cable Specification	
				Outside Diameter (mm)	Conductor Cross Sectional Area(mm ²)
1	DC cable	PV cable that meets 1500V standard.		4.7-6.4 or 6.4-8.4 (optional)	4-6
2	AC cable	Multi-core outdoor copper or aluminum cable ^[1]	For inverters with single row of AC terminals	35-75	<ul style="list-style-type: none"> • Copper cable: $70 \leq S \leq 400$ • Aluminum cable: $150 \leq S \leq 400$ • $S_{PE} \geq S/2$
			For inverters with double rows of AC terminals	48.5-53	<ul style="list-style-type: none"> • Aluminum cable: 185 or 240 • $S_{PE} \geq S/2$
		Single-core outdoor copper or aluminum cable ^[1]		<ul style="list-style-type: none"> • Single core cable: 20-38 • PE cable: 16-28 	<ul style="list-style-type: none"> • Copper cable: $70 \leq S \leq 400$ • Aluminum cable: $150 \leq S \leq 400$ • $S_{PE} \geq S/2$

3	PE cable	Outdoors Cable	-	$S_{PE} \geq S/2$
4	RS485 communication cable	Outdoor shielded twisted pair cable that meets local requirements. ^[2]	8-11	-

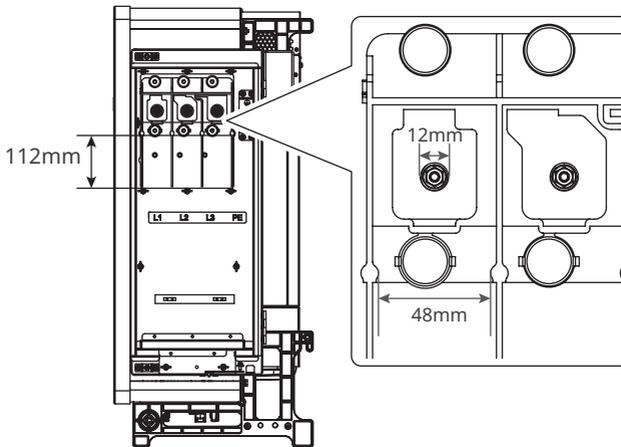
Note

[1] A copper to aluminum wiring terminal is required when using an aluminum cable.

[2] Cable length of the RS485 communication cable: $\leq 1000m$.

The values in this table are valid only if the external protective earthing conductor and the phase conductors are the same material. Otherwise, the cross-sectional area of the external protective earthing conductor is to be determined in a manner which produces a conductance equivalent to that which results from the application of this table.

Dimension requirements for the copper to aluminum wiring terminal:

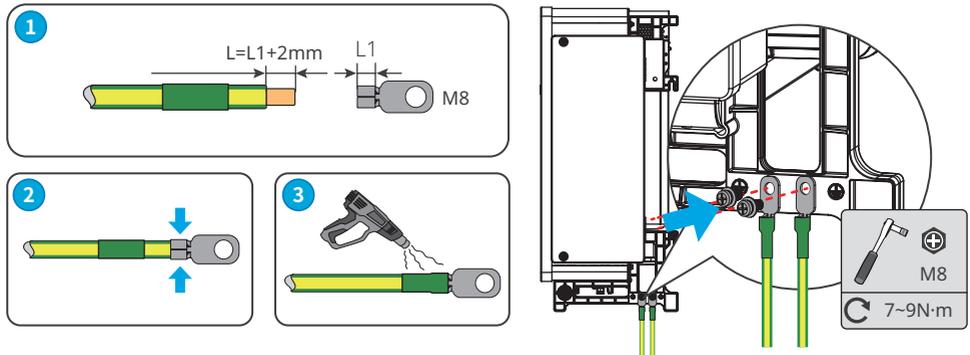


Prepare the copper to aluminum wiring terminal referring to the dimension requirements above. Contact the after-sales service for the copper to aluminum wiring terminal for AC cable with a cross sectional area of 400mm².

6.2 Connecting the PE cable

⚠ WARNING

- The grounding points on the enclosure are preferred.
- Make sure that all the grounding points on the enclosure are equipotential connected when there are multiple inverters.
- To improve the corrosion resistance of the terminal, you are recommended to apply silica gel or paint on the ground terminal after installing the PE cable.
- The PE cable should be prepared by the customer.
- The M8 OT terminal should be prepared by customers.



6.3 Connecting the PV Input Cable

⚠ DANGER

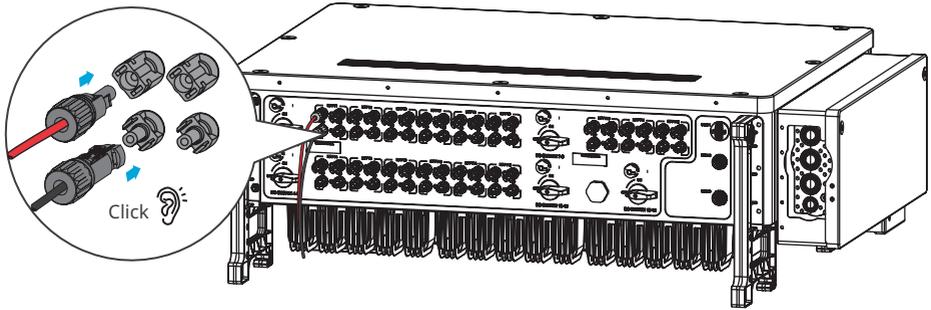
1. Confirm the following information before connecting the PV string to the inverter. Otherwise, the inverter may be damaged permanently or even cause fire and cause personal and property losses.
 - Make sure that sum of the max short circuit current of the strings per MPPT are within the permissible range, and the max input voltage is within the permissible range.
 - Make sure that the positive pole of the PV string connects to the PV+ of the inverter. And the negative pole of the PV string connects to the PV- of the inverter.
2. Do not plug or unplug the connectors when the equipment is working.

⚠ WARNING

1. Connect the DC cables using the delivered PV connectors. The manufacturer shall not be liable for the damage if other connectors are used.
2. The PV strings cannot be grounded. Ensure the minimum isolation resistance of the PV string to the ground meets the minimum isolation resistance requirements before connecting the PV string to the inverter.
3. The DC cable should be prepared by the customer.

NOTICE

- Multiple PV inputs can be connected to the inverter, each PV input is configured with a Maximum Power Point Tracker (MPPT).
- The two input strings per MPPT should be of the same type, the same number of modules, the same tilt and angle to ensure the best efficiency.
- The input strings in different MPPTs may differ from each other, like different number of modules and different tilt and angle.
- Measure the DC voltage using a 1500V multimeter. If the voltage is less than 0, check the polarity of the input cables. If the voltage is greater than 1500V, check the number of the PV modules, and remove some modules.

**NOTICE**

Seal the PV input terminals using waterproof covers when they are not to be used. Otherwise, the ingress protection rating will be influenced.

Connecting the DC Input Cable

Step 1 Prepare the DC input cable.

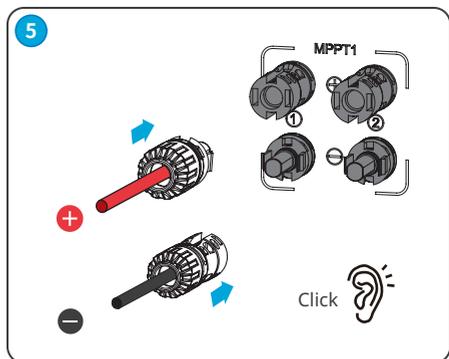
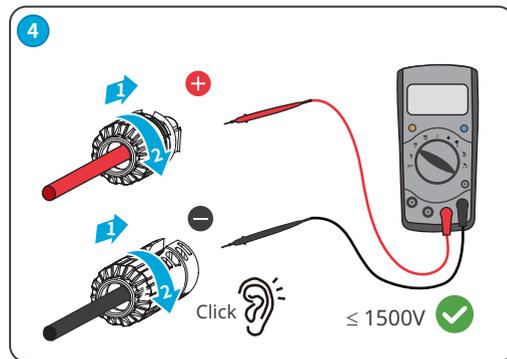
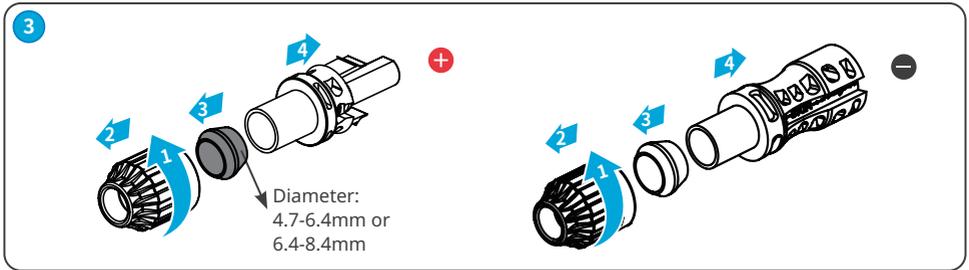
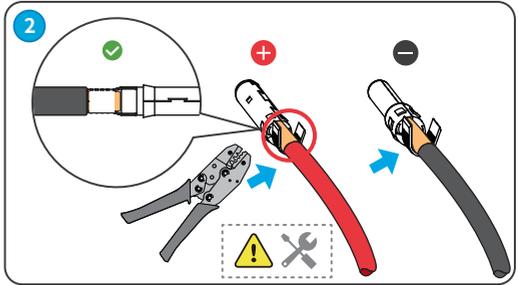
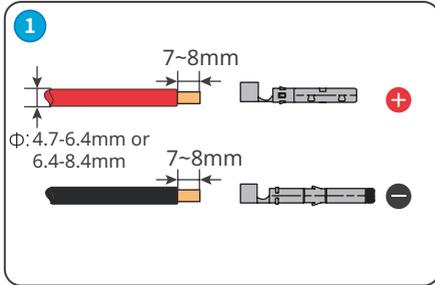
Step 2 Crimp the crimp contacts.

Step 3 Disassemble the PV connectors.

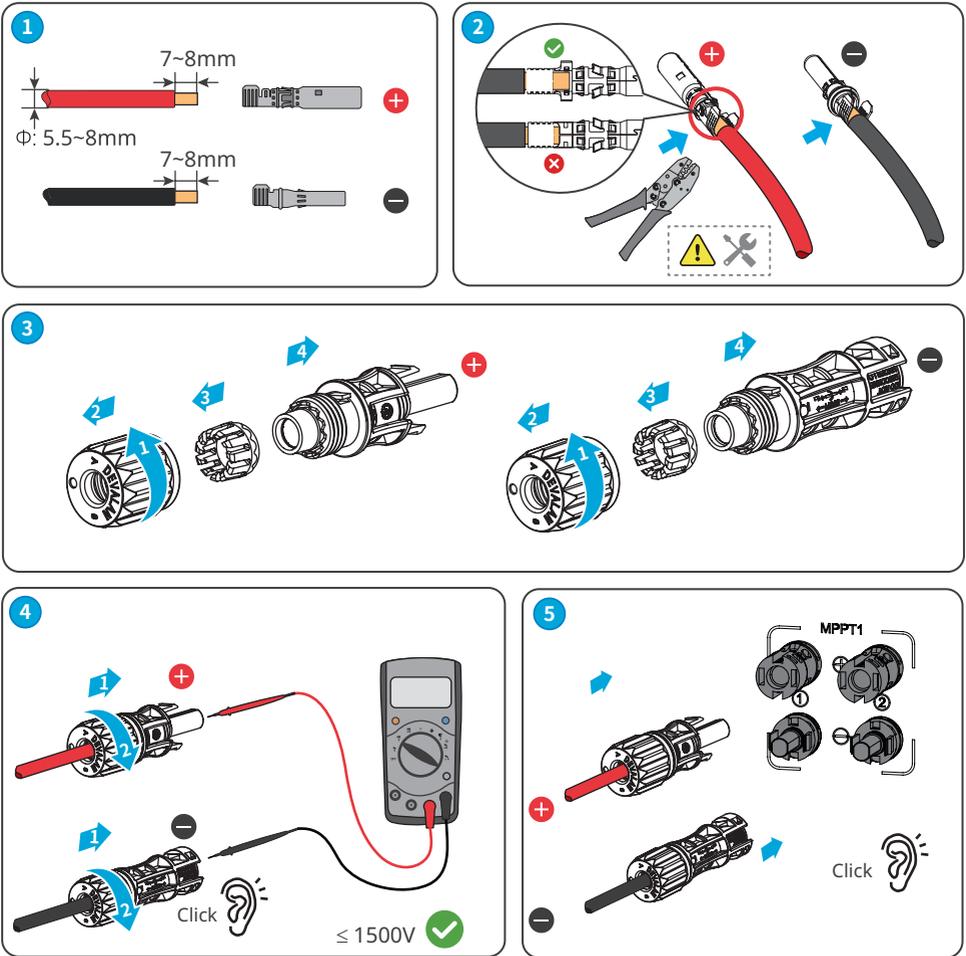
Step 4 Route the DC cable and assemble the PV connectors. Detect the DC input voltage.

Step 5 Plug the PV connectors into the PV terminals.

MC4 PV connector



Vaconn PV connector



6.4 Connecting the AC Output Cable

WARNING

Do not connect loads between the inverter and the AC breaker directly connected to the inverter.

An AC circuit breaker should be installed on the AC side to make sure that the inverter can safely disconnect the grid when an exception happens. Select the appropriate AC circuit breaker in compliance with local laws and regulations. Recommended AC circuit breakers:

Inverter model	AC circuit breaker
GW320K-UT, GW320KH-UT, GW350K-UT, GW350KH-UT	400A

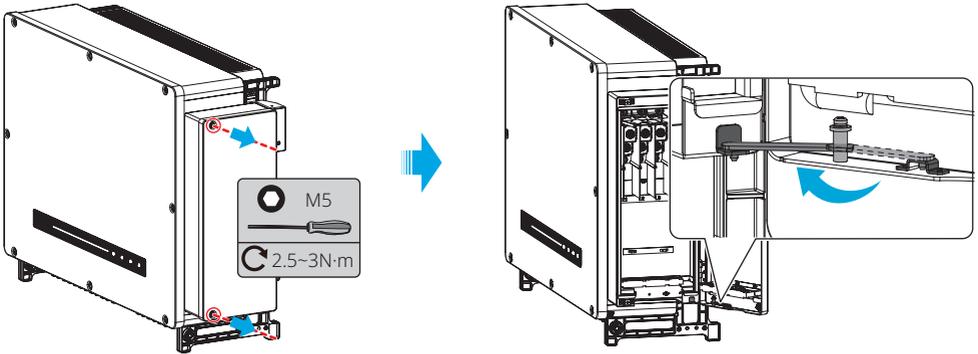
NOTICE

Install one AC circuit breaker for each inverter. Multiple inverters cannot share one AC circuit breaker.

WARNING

- Pay attention to the silkscreens L1, L2, L3, and PE on the AC terminal. Connect the AC cables to the corresponding terminals. The inverter may be damaged if the cables are connected inappropriately.
- The grounding point inside the wiring box is used for connecting the PE cable of the multi core AC cable.
- Make sure that the whole cable cores are inserted into the AC terminals. No part of the cable core can be exposed.
- Make sure that the cables are connected securely. Otherwise, the terminal may be too hot to damage the inverter when the inverter is working.
- Reserve certain length of PE cable. Make ensure that the PE cable is the last one to bear the stress when the AC output cable is under tension.
- The waterproof rubber seal ring for the AC outlet hole is delivered with the inverter, which is located in the AC wiring box of the inverter. Please select the rubber seal ring types according to the actual using cables' specification.
- The M12 OT terminal for PE cable and AC cable should be prepared by customer.
- When multiple inverters are connected to the utility grid in parallel, up to 14 inverters can be connected to a single winding of the box transformer.

Opening the AC wiring box



NOTICE

Keep the wiring box door open using the attached limit rod during wiring process.

Connecting the AC output cable

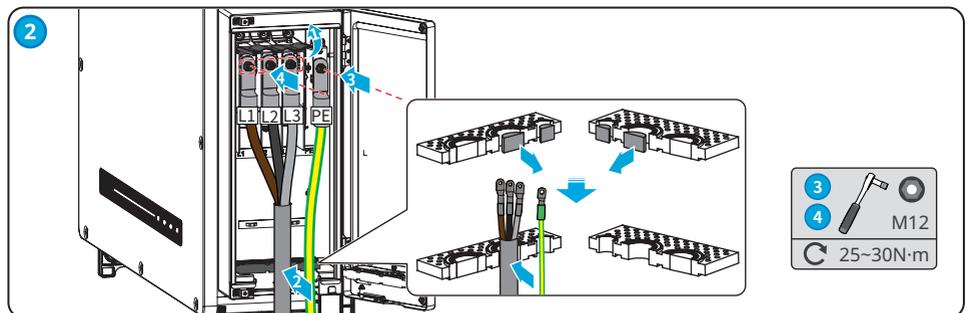
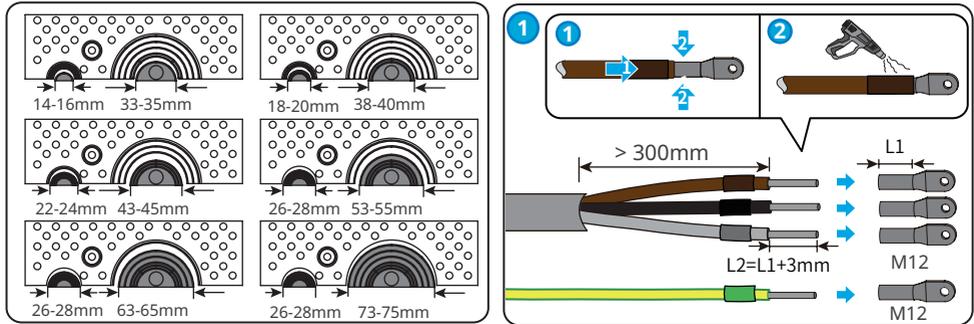
Step 1 Prepare the AC output cable and crimp the OT terminals.

Step 2 Cut the rubber seal ring to a proper size.

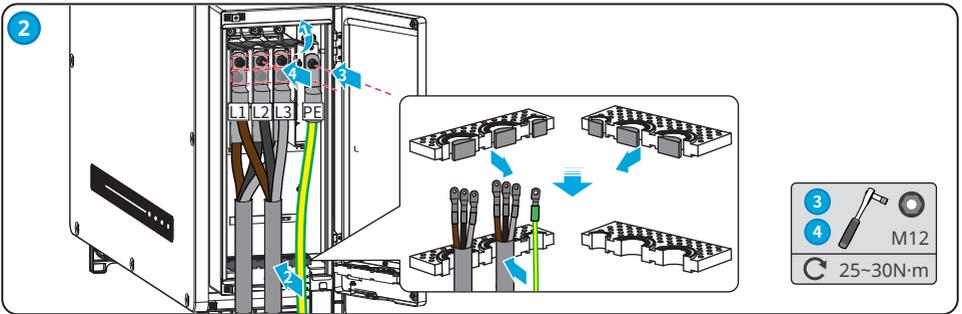
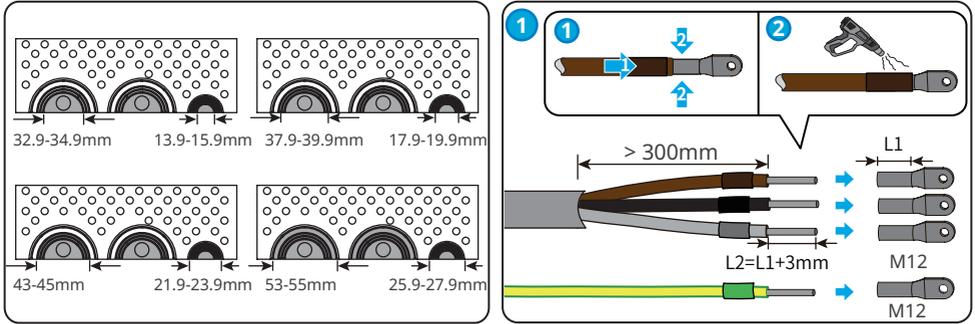
Step 3 Open the wiring box door and fix the cable conductors the corresponding terminals.

Step 3 Fix the AC cable using the cable tie.

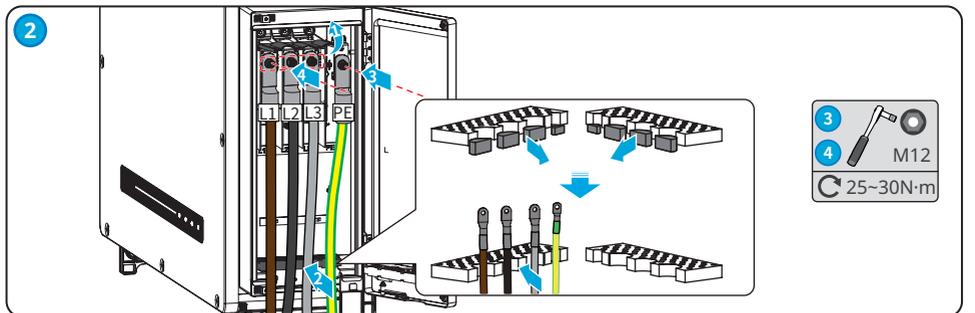
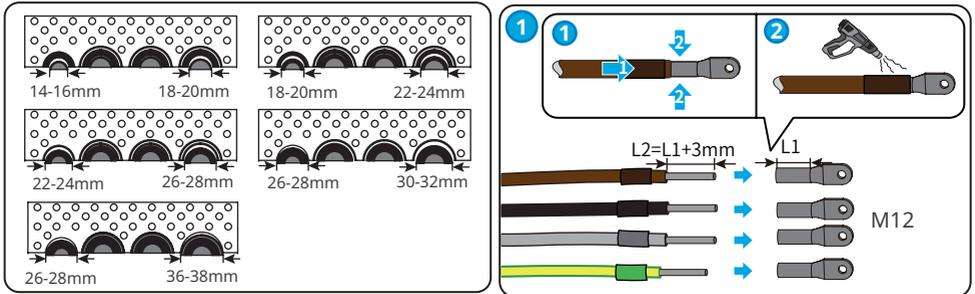
- Connect the multi-core copper cable to a single row of terminals as below:
- Take the three-core copper cable as an example.



- Connect the multi-core copper cable to two rows of terminals as below:
- Take the three-core copper cable as an example.

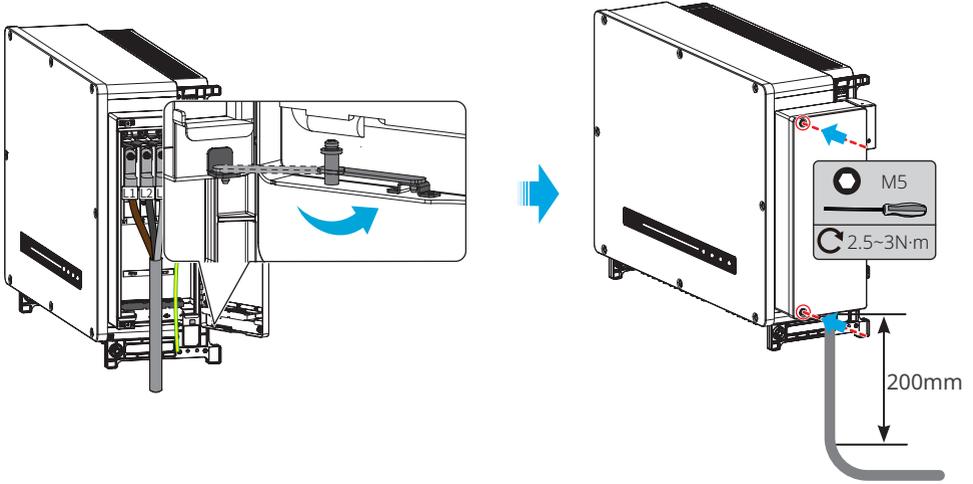


- Connect the single-core copper cable to the terminal:



NOTICE

- Check whether the wiring is correct and firm after the connection. Clean the objects left within the maintaining cavity.
- Close the wiring box door to ensure the ingress protection rating.

Close the wiring box door

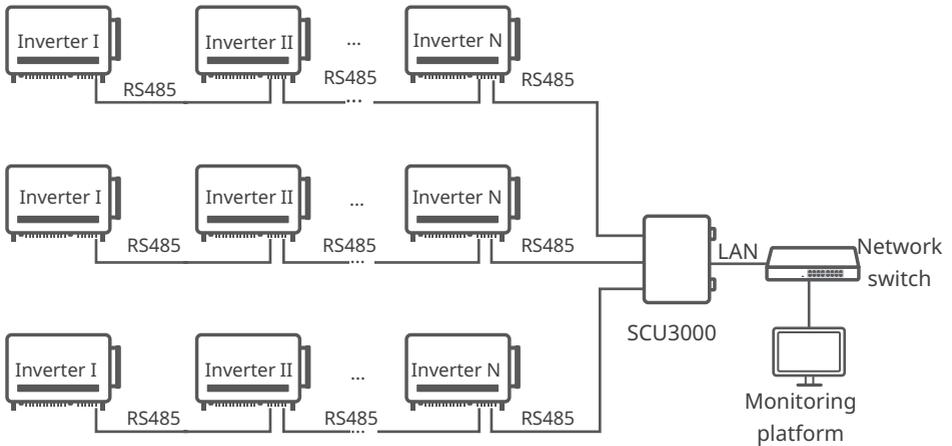
6.5 Communication Connection

6.5.1 Connecting RS485 Communication Cable

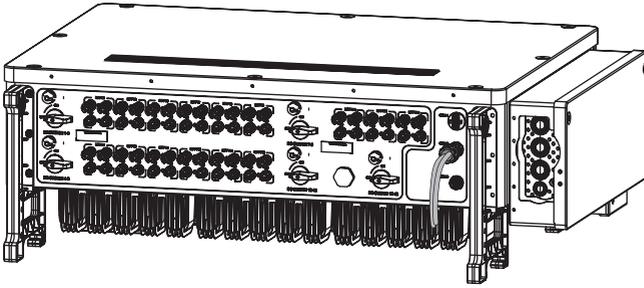
NOTICE

- Make sure that the communication device is connected to the right COM port. Route the communication cable far away from any interference source or power cable to prevent the signal from being influenced.
- Connect the RS485 port of the inverter to other inverters, smart communication unit, or smart datalogger. The total length of the connection cable is less than 1000m.
- If more than 2 inverters are connected and also connected to the smart communication unit or datalogger, at most 20 inverters are allowed on the daisy chain.

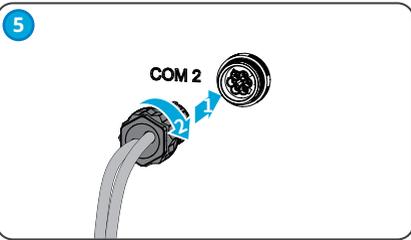
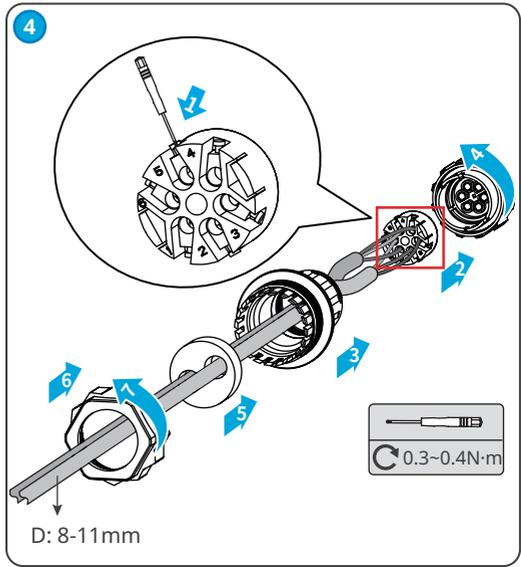
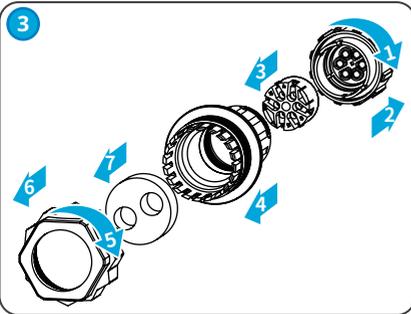
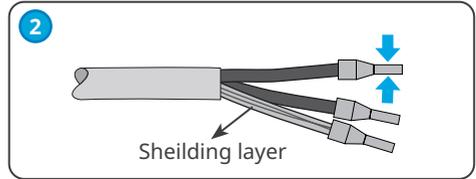
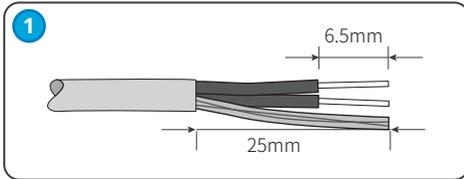
RS485 network scenario



Communication Type	Terminal	Definition	Function
RS485	COM2	1:RS485 A1 2:RS485 B1 3:RS485 A2 4:RS485 B2 5: Grounding 6: Grounding	Connects to RS485 ports of other inverters or datalogger.



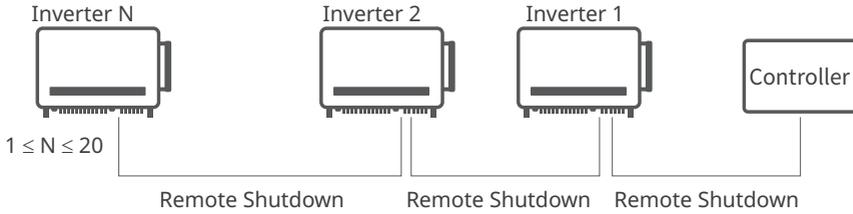
No.	COM2 (RS485)
1	RS485 A
2.	RS485 B
3	RS485 A
4	RS485 B
5	Grounding
6	Grounding



Remote Shutdown or Emergency Power Off

Remote Shutdown: Europe only.

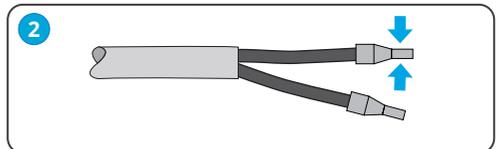
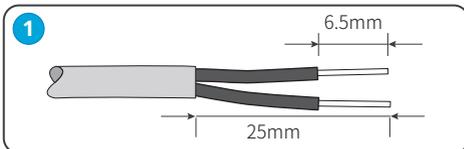
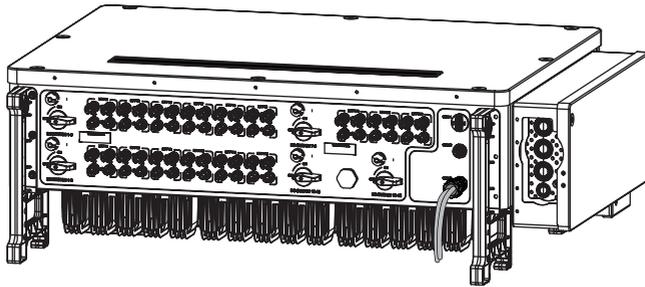
Emergency Power Off: India only.

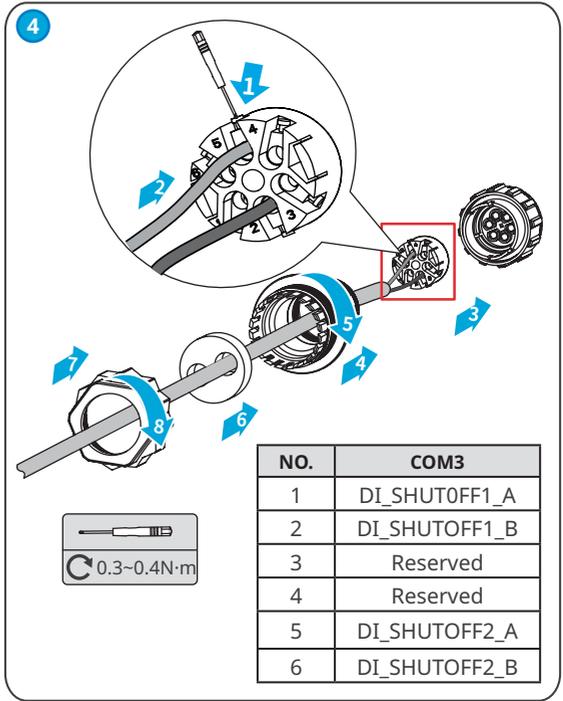
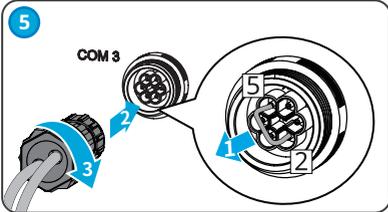
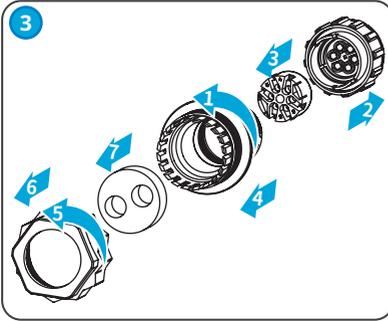


	COM Port	Port Definition	Function
Remote Shutdown or Emergency Power Off	COM3	1: DI_SHUTOFF1_A 2: DI_SHUTOFF1_B 3: Reserved 4: Reserved 5: DI_SHUTOFF2_A 6: DI_SHUTOFF2_B	Remote Shutdown: reserved to meet the safety regulations in Europe. Emergency Power Off: reserved to meet the safety regulations in India.

NOTICE

Connect the Remote Shutdown or Emergency Power Off cable using a 6PIN communication terminal as following.





NOTICE

The COM3 communication port is installed with a short circuit wire. Remove the short circuit wire and keep it properly when enabling the function. Install the short circuit wire in PIN2 and PIN5 of the COM3 port when disabling the remote shutdown function.

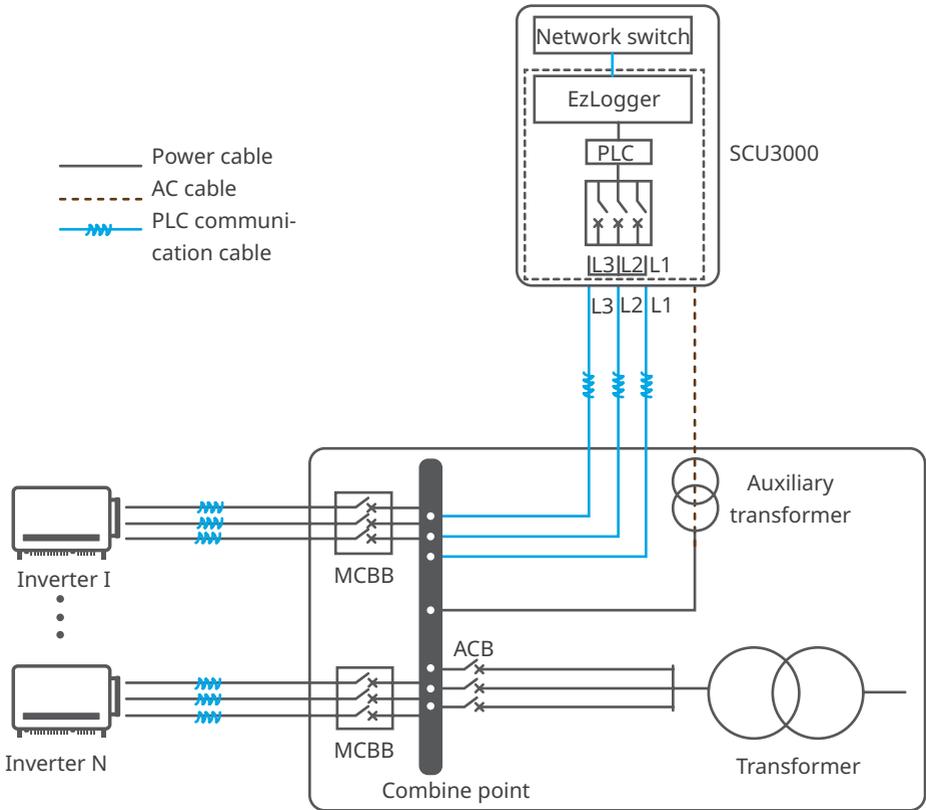
6.5.2 Connecting PLC Communication Cable

A PLC communication module is integrated into the inverter to communicate with the smart datalogger or smart communication unit via the AC output cable. Refer to the user manual of the smart datalogger or communication unit for more detailed instructions.

Max communication distance between the inverter and the box-type transformer:

- The max distance is 1000m when multi-core AC cables are used.
- The max distance is 800m when single-core AC cables are used.

PLC network scenario

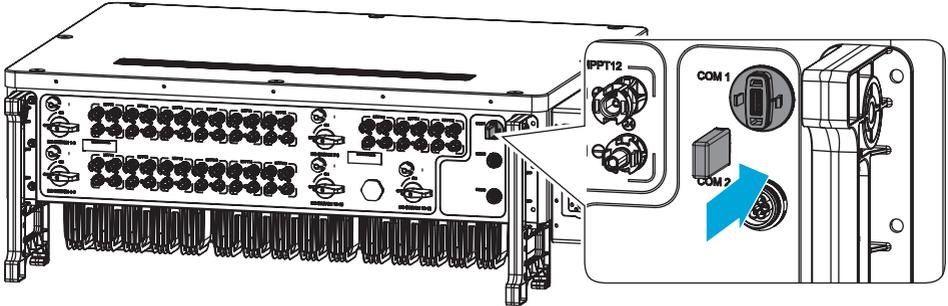


6.5.3 Installing the Communication Module (Optional)

Plug a bluetooth module into the inverter to establish a connection between the inverter and the smartphone or web pages. Set inverter parameters, check running information and fault information, and observe system status in time via the smartphone or web pages.

NOTICE

Refer to the delivered communication module user manual to get more introduction to the module. For more detailed information, visit www.en.goodwe.com.



7 Equipment Commissioning

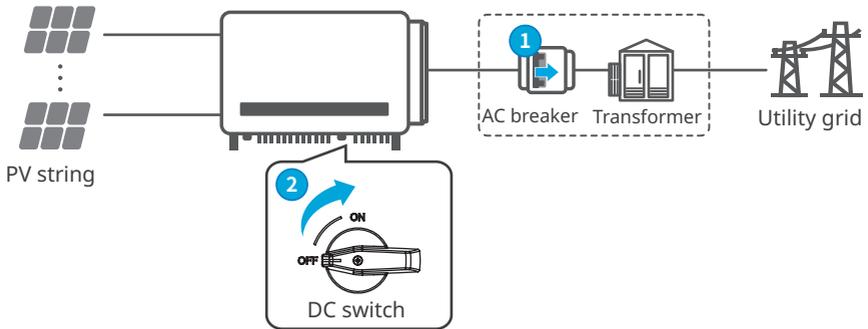
7.1 Check Before Power ON

No.	Check Item
1	The equipment is firmly installed at a clean place that is well-ventilated and easy-to-operate.
2	The PE, DC input, AC output, and communication cables are connected correctly and securely.
3	Cable ties are intact, routed properly and evenly.
4	Unused ports and terminals are sealed.
5	The voltage and frequency at the connection point meet the inverter grid connection requirements.

7.2 Power On

Step 1 Turn on the AC breaker between the inverter and the utility grid.

Step 2 Turn on the DC switch of the inverter.



8 System Commissioning

8.1 Indicators and Buttons

Without LCD



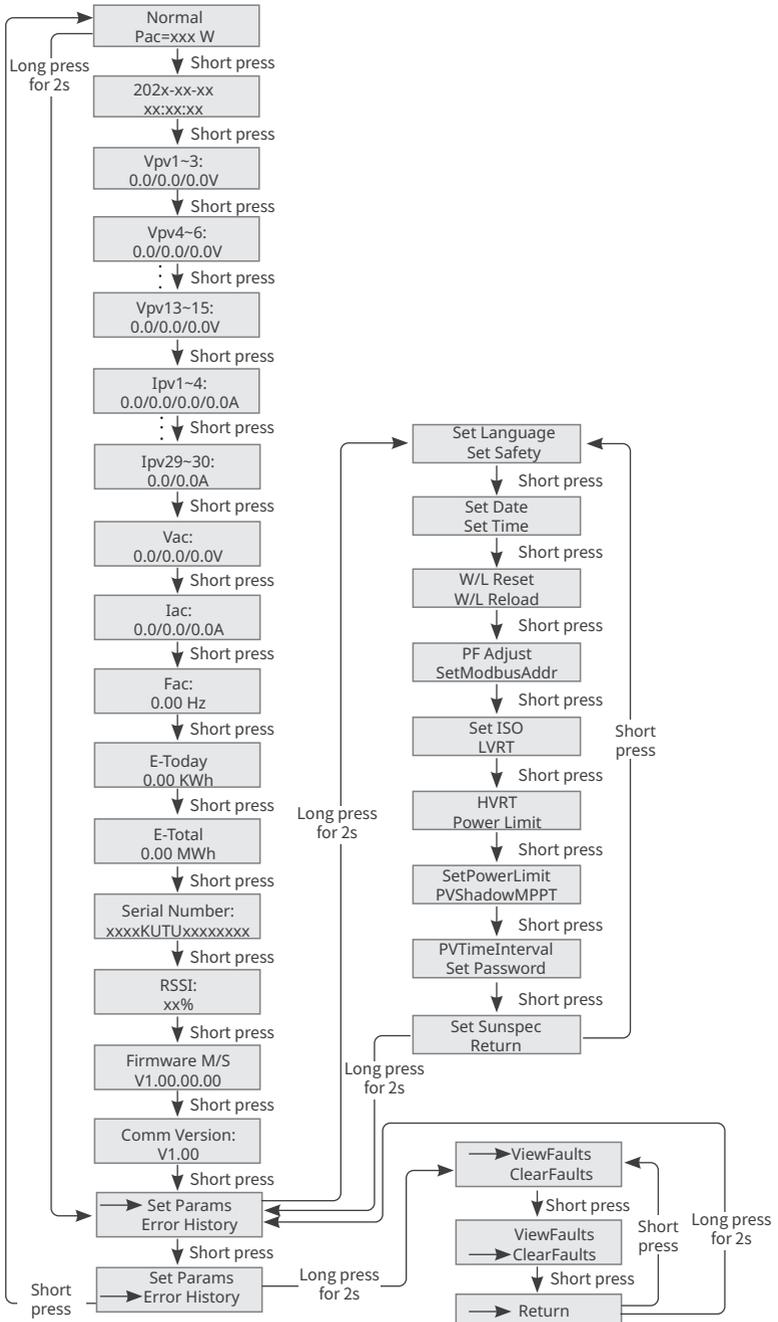
With LCD



Indicator	Status	Description
⏻		ON= EQUIPMENT POWER ON
		OFF= EQUIPMENT POWER OFF
▶		ON= THE INVERTER IS FEEDING POWER
		OFF= THE INVERTER IS NOT FEEDING POWER
		SINGLE SLOW FLASH= SELF CHECK BEFORE CONNECTING TO THE GRID
		SINGLE FLASH = CONNECTING TO THE GRID
☁		ON= WIRELESS IS CONNECTED/ACTIVE
		BLINK 1 = WIRELESS SYSTEM IS RESETTING
		BLINK 2 = WIRELESS ROUTER PROBLEM
		BLINK 4 = WIRELESS SERVER PROBLEM
		BLINK = RS485 IS CONNECTED
		OFF= WIRELESS IS NOT ACTIVE
⚠		ON= A FAULT HAS OCCURRED
		OFF= NO FAULT

LCD Menu Introduction

This part describes the menu structure, allowing you to view inverter information and set parameters more conveniently.



8.3 Setting Inverter Parameters via App

SolarGo App is one smart phone application used to communicate with the inverter via bluetooth, WiFi, 4G or GPRS modules. Commonly used functions are as follows:

1. Check the operating data, software version, alarms, etc.
2. Set grid parameters, communication parameters, etc.
3. Equipment maintenance.

For more details, refer to SolarGo User Manual. Scan the QR code or visit [SolarGo User Manual](#) to get the user manual.



SolarGo App



SolarGo App
User Manual

8.3 Monitoring via SEMS Portal

SEMS Portal is a monitoring platform used to communicate with the inverter via WiFi, LAN, 4G, or GPRS. Commonly used functions:

1. Manage the organization or User information;
2. Add and monitor the power plant information;
3. Equipment maintenance.



SEMS Portal App



SEMS Portal App
User Manual

9 Maintenance

9.1 Power OFF the Inverter

DANGER

- Power off the inverter before operations and maintenance. Otherwise, the inverter may be damaged or electric shocks may occur.
- Delayed discharge. Wait until the components are discharged after power off.

Step 1 Issue a command to the inverter for disconnecting the grid via monitoring platform such as SolarGo app.

Step 2 Turn off the AC breaker between the inverter and the utility grid.

Step 3 Turn off the DC switch of the inverter.

9.2 Removing the Inverter

WARNING

- Make sure that the inverter is powered off.
- Wear proper PPE before any operations.

Step 1 Disconnect all the cables, including DC input cables, AC output cables, communication cables, the communication module, and PE cables.

Step 2 Remove the inverter from the mounting plate.

Step 3 Remove the mounting plate.

Step 4 Store the inverter properly. If the inverter needs to be used later, ensure that the storage conditions meet the requirements.

9.3 Disposing of the Inverter

If the inverter cannot work anymore, dispose of it according to the local disposal requirements for electrical equipment waste. The inverter cannot be disposed of together with household waste.

9.4 Troubleshooting

Perform troubleshooting according to the following methods. Contact the after-sales service if these methods do not work.

Collect the information below before contacting the after-sales service, so that the problems can be solved quickly.

1. Inverter information like serial number, software version, installation date, fault time, fault frequency, etc.
2. Installation environment, including weather conditions, whether the PV modules are sheltered or shadowed, etc. It is recommended to provide some photos and videos to assist in analyzing the problem.
3. Utility grid situation.

No.	Fault	Cause	Solutions
1	SPI Comm Fail	<ol style="list-style-type: none"> 1. The chip is not powered on. 2. The program version of the chip is wrong. 	Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
2	EEPROM Fail	The internal memory Flash is abnormal.	
3	Fac Fail	The utility grid frequency is out of the allowed range.	<ol style="list-style-type: none"> 1. If the problem occurs occasionally, the utility grid may be abnormal temporarily. The inverter will recover automatically after detecting that the utility grid is normal. 2. If the problem occurs frequently, check whether the grid frequency is within the permissible range. <ul style="list-style-type: none"> • Contact the local power company if the grid frequency exceeds the permissible range. • Contact the dealer or the after-sales service if the grid frequency is within the permissible range.
4	DC-SPD	The inverter is struck by lightning.	<ol style="list-style-type: none"> 1. The inverter is struck by lightning. 2. Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.

No.	Fault	Cause	Solutions
5	Night DCSPS Fault	<ol style="list-style-type: none"> 1. Temporary abnormality caused by environmental factors. 2. Internal components of the inverter are damaged. 	<p>Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.</p>
6	Relay Fail	<ol style="list-style-type: none"> 1. The relay is abnormal or short-circuited. 2. The control circuit is abnormal. 3. The AC cable connection is abnormal, like a virtual connection or short circuit. 	
7	BUS-start Fail	<ol style="list-style-type: none"> 1. The output power of the PV string is too low. 2. The control circuit is abnormal. 	
8	PV Reverse Fault	The PV string is connected reversely.	Check whether the PV strings are connected reversely.
9	Night BUS Fault	<ol style="list-style-type: none"> 1. Utility grid power fails. 2. The AC cable is disconnected, or the AC breaker is off. 	<p>Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.</p>
10	CPLD Error	<ol style="list-style-type: none"> 1. Temporary abnormality caused by environmental factors. 2. Internal components of the inverter are damaged. 	<p>Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.</p>
11	DCI High	The equipment detects that the DC component of the internal output current exceeds the normal range.	Contact your dealer or after-sales service.

No.	Fault	Cause	Solutions
12	ISO Fail	<ol style="list-style-type: none"> 1. The PV string is short-circuited to the ground. 2. The PV system is in a moist environment and the circuit is not well insulated to the ground. 	<ol style="list-style-type: none"> 1. Check whether the PV input cables are broken. 2. Check whether the module frames and the metal bracket are securely grounded. 3. Check whether the AC side is properly grounded.
13	Vac Failure	The utility grid voltage is out of the allowed range.	<ol style="list-style-type: none"> 1. Check whether the AC output voltage of the inverter meets the grid requirements. 2. Make sure that the phase sequence of the AC cables are connected correctly, and the PE cable is connected properly and firmly.
14	ExFan Failure	<ol style="list-style-type: none"> 1. The fan power supply is abnormal. 2. Mechanical exception. 3. The fan is aging and damaged. 	<p>Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.</p>
15	GFCI Chk Fail	The sampling of the GFCI HCT is abnormal.	
16	AFCI Fault	<ol style="list-style-type: none"> 1. The PV string terminal is not firmly connected. 2. The DC cable is broken. 	Please check whether the wiring of the PV modules are correct according to the requirements in the user manual.
17	Over Temperature	<ol style="list-style-type: none"> 1. The inverter is installed in a place with poor ventilation. 2. The ambient temperature exceeds 60°C. 3. A fault occurs in the internal fan of the inverter. 	<ol style="list-style-type: none"> 1. Check the ventilation and the ambient temperature at the installation point. 2. If the ventilation is poor or the ambient temperature is too high, improve the ventilation and heat dissipation. 3. Contact the dealer or after-sales service if both the ventilation and the ambient temperature are proper.
18	InFan Fail	<ol style="list-style-type: none"> 1. The fan power supply is abnormal. 2. Mechanical exception. 3. The fan is aging and damaged. 	<p>Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.</p>

No.	Fault	Cause	Solutions
19	Gnd I Fail	The input insulation resistance value to the ground decreases when the inverter is operating.	<ol style="list-style-type: none"> 1. Check whether the working environment of the inverter meets the requirements. For example, the fault may be occurred due to high humidity in rainy days, . 2. Make sure that the components are properly grounded and the AC side is properly grounded.
20	Utility Loss	<ol style="list-style-type: none"> 1. Utility grid power fails. 2. The AC cable is disconnected or the AC breaker is off. 	<ol style="list-style-type: none"> 1. The alarm is automatically cleared after the grid power supply is restored. 2. Check whether the AC cable is connected and the AC breaker is on.
21	AC HCT Fail	The HCT sensor is abnormal.	<p>Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.</p>
22	Relay Fault	<ol style="list-style-type: none"> 1. The relay is abnormal or short-circuited. 2. The sampling circuit of the relay is abnormal. 	
23	GFCI Chk Fail	The sampling of the GFCI HCT is abnormal.	
24	SPD Fail	The inverter is struck by lightning.	<ol style="list-style-type: none"> 1. Improve the lightning protection facilities around the inverter. 2. Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.
25	DC Switch Fail	The tripping times of the DC trip switch exceeds the limit.	Contact the dealer or after-sales service.
26	Ref-V Chk Fail	The reference circuit fails.	Disconnect the AC output switch and DC input switch, then connect them 5 minutes later.
27	HCT Chk Fail	The AC sensor is abnormal in sampling.	Contact the dealer or the after-sales service if the problem persists.
28	PID Error	<ol style="list-style-type: none"> 1. Abnormal Ground 2. The PID module is abnormal. 	<ol style="list-style-type: none"> 1. Check whether the DC wirings and AC wirings are abnormal. 2. Check whether the PID module is abnormal 3. Contact your dealer or after-sales service.

No.	Fault	Cause	Solutions
29	PV Over Curr	<ol style="list-style-type: none"> 1. The PV module configuration is not proper. 2. The hardware is damaged. 	<p>Disconnect the AC output switch and DC input switch, then connect them 5 minutes later.</p> <p>Contact the dealer or the after-sales service if the problem persists.</p>
30	Model Error	<ol style="list-style-type: none"> 1. Temporary abnormality caused by environmental factors. 2. Internal components of the inverter are damaged. 	
31	PV Short Failure	The hardware is abnormal.	Contact your dealer or after-sales service.
32	BUS-start Fail	<ol style="list-style-type: none"> 1. The output power of the PV string is too low. 2. The control circuit is abnormal. 	<p>Disconnect the AC output switch and DC input switch, then connect them 5 minutes later.</p> <p>Contact the dealer or the after-sales service if the problem persists.</p>
33	PV Over Voltage	Excess PV modules are connected in the series.	<ol style="list-style-type: none"> 1. Check whether the PV string input voltage consistent with the value displayed on the LCD. 2. Check whether the PV string voltage meets the maximum input voltage requirements.
34	PV Voltage Low	Sun light is weak or changing abnormally.	<ol style="list-style-type: none"> 1. If the problem occurs occasionally, the reason might be abnormal sun light. The inverter will recover automatically without manual intervention. 2. If the problem occurs frequently, contact the dealer or the after-sales service.

No.	Fault	Cause	Solutions
35	PV HCT Fail	<ol style="list-style-type: none"> 1. Temporary abnormality caused by environmental factors. 2. Internal components of the inverter are damaged. 	<p>Disconnect the AC output switch and DC input switch, then connect them 5 minutes later. Contact the dealer or the after-sales service if the problem persists.</p>
36	PV Over Curr	<ol style="list-style-type: none"> 1. Temporary abnormality caused by environmental factors. 2. Internal components of the inverter are damaged. 	
37	BUS Unbalance	<ol style="list-style-type: none"> 1. The sampling circuit of the relay is abnormal. 2. Abnormal hardwares 	
38	DC Bus High	<ol style="list-style-type: none"> 1. The PV voltage is too high. 2. The sampling of the inverter BUS voltage is abnormal. 	
39	PV Continuous Hardware Overcurrent	<ol style="list-style-type: none"> 1. The PV module configuration is not proper. 2. The hardware is damaged. 	

9.5 Routine Maintenance



Power off the inverter before operations and maintenance. Otherwise, the inverter may be damaged or electric shocks may occur.

Maintaining Item	Maintaining Method	Maintaining Period
System Clean	Check the heat sink, air intake, and air outlet for foreign matter or dust.	Once 6-12 months
Fan	Check the fan for proper working status, low noise, and intact appearance.	Once a year
DC Switch	Turn the DC switch on and off ten consecutive times to make sure that it is working properly.	Once a year
Electrical Connection	Check whether the cables are securely connected. Check whether the cables are broken or whether there is any exposed copper core.	Once 6-12 months
Sealing	Check whether all the terminals and ports are properly sealed. Reseal the cable hole if it is not sealed or too big.	Once a year

10 Technical Parameters

Technical Parameters	GW320KH-UT	GW350KH-UT	GW320K-UT	GW350K-UT
Input				
Max. Input Voltage (V)	1500	1500	1500	1500
MPPT Operating Voltage Range (V)	480~1500	480~1500	480~1500	480~1500
MPPT Voltage Range for Nominal Power	850~1300	850~1300	850~1300	850~1300
Start-up Voltage (V)	500	500	500	500
Nominal Input Voltage (V)	1160	1160	1160	1160
Max. Input Current per MPPT (A)	40	40	30	30
Max. Short Circuit Current per MPPT (A)	60	60	50	50
No. of MPP Trackers	12	12	15	15
No. of Input Strings per MPPT	2	2	2	2
Output				
Nominal Output Power (kW)	320	350	320	350
Nominal Output Apparent Power(kVA)	320	350	320	350
Max. AC Active Power (kW)	352	350	352	350
Max. AC Apparent Power (kVA)	352	350	352	350
Nominal Output Voltage (V)	800, 3L/PE	800, 3L/PE	800, 3L/PE	800, 3L/PE
Nominal AC Grid Frequency (Hz)	50 / 60	50 / 60	50 / 60	50 / 60
Max. Output Current (A)	254	254	254	254
Output Power Factor	~1 (Adjustable from 0.8 leading to 0.8 lagging)			
Output THDi (@Nominal Output)	<3%	<3%	<3%	<3%
Efficiency				
Max. Efficiency	99.0%	99.0%	99.0%	99.0%
European Efficiency	98.8%	98.8%	98.8%	98.8%
Protection				
PV String Current Monitoring	Integrated	Integrated	Integrated	Integrated
Internal Humidity Monitoring	Integrated	Integrated	Integrated	Integrated
Residual Current Monitoring Unit	Integrated	Integrated	Integrated	Integrated
PV Insulation Resistance Detection	Integrated	Integrated	Integrated	Integrated
Anti-islanding Protection	Integrated	Integrated	Integrated	Integrated

PV Reverse Polarity Protection	Integrated	Integrated	Integrated	Integrated
DC Surge Arrester	Type II	Type II	Type II	Type II
AC Surge Arrester	Type II	Type II	Type II	Type II
AC Overcurrent Protection	Integrated	Integrated	Integrated	Integrated
AC Short Circuit Protection	Integrated	Integrated	Integrated	Integrated
AC Overvoltage Protection	Integrated	Integrated	Integrated	Integrated
Reactive Power Control At Night	Optional	Optional	Optional	Optional
DC Switch	Integrated	Integrated	Integrated	Integrated
Remote Shutdown	Optional	Optional	Optional	Optional
Emergency Power Off	Optional	Optional	Optional	Optional
Anti-PID	Optional	Optional	Optional	Optional
General Data				
Operating Temperature Range (°C)	-35 ~ 60	-35 ~ 60	-35 ~ 60	-35 ~ 60
Relative Humidity	0~100%	0~100%	0~100%	0~100%
Max Operating Altitude (m)	5000(>4000 derating)	5000(>4000 derating)	5000(>4000 derating)	5000(>4000 derating)
Cooling Method	Smart Fan Cooling	Smart Fan Cooling	Smart Fan Cooling	Smart Fan Cooling
Display	LED(LCD Optional), Bluetooth+APP			
Communication	RS485 or PLC	RS485 or PLC	RS485 or PLC	RS485 or PLC
Weight (Kg)	124	124	124	124
Dimensions (W×H×D mm)	1120*810*368			
Protection Degree	IP66	IP66	IP66	IP66
Night Self Consumption (W)	<18	<18	<18	<18
Noise (dB)	<75	<75	<75	<75
Topology	Transformerless			



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